



New Hampshire Veterinary Diagnostic Laboratory

FedEx & UPS Courier Service

- Faster
- Reliable
- Trackable
- Better Specimen Integrity
- Reduced Prices

New Specimen Supplies & Kits

- Easy To Use
- Greater Flexibility
- Improved Materials
- More Cost Effective

Electronic Reporting

- Even Faster Results
- Greater Security
- No More Jammed Fax Machines
- No More Cut Off Or Blurry Text
- Less Paper

You spoke, we listened!

We are pleased to announce our new courier options with FedEx and UPS

Preadressed labels for FedEx and UPS are now available at a reduced rate for our clients. These services will bring samples to the lab in a rapid, reliable and trackable manner. This will not only improve our fast turnaround time but will also help to ensure specimen integrity.

We are also improving and expanding our mailer kit and supply options with easier packaging and reduced costs with the flexibility for multiple specimens per package.

Options with the US postal service (USPS) have also been improved and are still available for those who prefer this service.

Electronic reports can now be emailed to the practice, veterinarian or both. Receiving fax as well as final paper copies in the mail is still an option. Arrangements can be made for any combination.

You really can have it all!

We've always provided:

- Quality and prompt lab results
- Excellent customer service*
- Low prices
- No gimmicks or hidden fees

Now we've added:

- New FedEx & UPS courier options
- New specimen supplies and kits
- Electronic Reporting

Take advantage of these new options today. Additional information is available on the NHVDL website. Please call the lab if you have questions or would like to place an order.

***The 2012 NHVDL Survey:** Nearly all NHVDL customers (98%) agree (70% strongly agree and 28% agree) that their overall experience with the NHVDL is positive (number of clients responded: 92)

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